

Notes from Meeting with Motability Operations - 9th March 2021- online

Present

Holly Price MO
Dale Groves MO
Graham Lloyd MO
David Vooght Chair WAVCA
Linda Ling WAVCA

This meeting had been called by Holly at MO.

The purpose of the meeting was for Holly and Dale to share the draft Grants Product Selection tool that incorporates the PAS data and advise us of their proposed use of this going forward. It will be an internal tool only at this stage.

Background

MO are offering this as a tool to Grants as a natural way to maintain close contact with the Charity and a helpful tool for grants staff.

The case officers now being recruited are likely to have little personal knowledge of WAVs or experience with wheelchair users.

The Tool

The **Grants Product Selection tool** is a version of WAVCA's Dimensions document which can be sorted by data selection.

It will also be linked to a vehicle schematic showing various seating layouts and the VTNs for referencing Initial Rentals and base vehicle specification details.

The schematic demonstrated was very clear and could be a useful "standardised" design to be adopted within the PAS documentation.

The Schedule

MO will be sharing this soon with Motability Grants, who will test it against previous grant offers to discover its effectiveness. Bobby at Motability will trial through reverse engineering decisions which have already been made.

The plan is to train the Motability Grants operatives on the system at the end of March, prior to launching the system on 1st April 2021.

Prior to launch each WAV manufacturer will be contacted to see the system and ensure their PAS Accreditations align with their VTNs.

LL will provide a clean spreadsheet in 3rd week of March and then WAVCA will communicate updates on an ad-hoc basis as each new PAS Accreditation is confirmed or updated.

Main benefit to WAV manufacturers is that it should eliminate subjectivity and strange short-listings. Should mean fewer badly qualified prospective demonstrations.